

OURA 2017: *Partners in Change* – PROGRAM OUTLINE

Wednesday, February 15, 2017

TIME	Leadership & Research	Student Support & Services	Dive In	Innovate	Food for Thought	The Digital Age	Vendor Sessions
7:45AM– 8:45AM Salon CD	BREAKFAST						
9:00AM – 10:10AM Salon CD	OPENING REMARKS and PLENARY SESSION I – Michael Hyatt, Change and Innovation Visionary						
10:10AM – 10:30AM	Refreshments/networking and move to breakout session rooms						
BLOCK A (35 minutes) 10:30AM – 11:05AM	A1 – Leader Series: COU, OURA, OUCA & More (C. Hack & M. Modeski, Ryerson U)	A2 – Understanding “Icky”: Resilience in Tough Situations in Student Affairs and Services (C. McGrath, CMCC)	A3 – Attracting and Admitting Home-Schooled Applicants (M. Klein, U of Waterloo)	A4 – Approaches to Net Tuition (M. Hicks & L. Jonker, HEQCO)	A5 – Name and Legal Status at University of Toronto (J. Minichini, U of Toronto & N. Neebar, UTM)	A6 – Facebook Live: Engaging in 2017 (C. Hern, Western)	
BLOCK B (60 minutes) 11:20AM – 12:20PM	B1 – In Transition: Ontario University Funding (B. MacIsaac, UOIT & J. Graham, Nipissing)	B2 – From the Registrar’s Office to the Front Line: Collaborating with Academic Advising to Improve Student Success (M. Buddle & T. Fridgen, Trent U)	B3 – How to Authenticate Academic Documents from China (R. Michael, WES)	B4 – Net Tuition Roundtable (TBA)	B5 – How to Say “No” (A. Miller, U of Windsor)	B6 – Teaching Students to be in Control of their Digital Identity (A. Roberts, U of Guelph)	
12:20 pm – 1:20 pm Salon CD	LUNCH and networking with colleagues						
BLOCK C (60 minutes) 1:20PM – 2:20PM	C1 – (Repeat of B1) In Transition: Ontario University Funding (B. MacIsaac, UOIT & J. Graham, Nipissing U)	C2 – Academic Advising for Graduate Students (J. Birch & L. Santosuosso, McMaster U)	C3 – OSAP Update (Reps from Student Financial Assistance Branch, MAESD)	C4 – Education in France (D. Pauwels, U of Toronto)	C5 – Core Concepts in Strategic Enrolment Management (SEM) (J. Duklas, Duklas Cornerstone Consulting)	C6 – Exam Invigilation: New Exam I.D. Validation Using Student Photos (P. Day, U of Toronto)	
2:20 PM – 2:40 PM	Refreshments available as you move to breakout session rooms						

BLOCK D (60 minutes) 2:40PM – 3:40PM	D1 – Enrolment Modeling and Forecasting with @Risk (C. Ford, Western U)	D2 – OUAC Roundtable: Update and Brainstorming (D. Underwood, OUAC)	D3 – Academic Advising: An Introduction to Models, Theories and Key Terminologies (P. Sileika, Ryerson U)	D4 – (Repeat of B5) How to Say “No” (A. Miller, U of Windsor)	D5 – A High-Tech Approach to a High-Touch Profession: Evolving Admissions at CMCC (C. McGrath, K. Kelly, K. Burke, CMCC)	D6 – Case Study: McMaster’s One-Stop Convocation Management System (S. Holness & D. Wu, McMaster U)	
3:40PM – 3:55PM	Refreshments available as you move to breakout session rooms						
BLOCK E (60 minutes) Roundtables and AGMS 3:55PM – 4:55PM	E1 – Admissions Roundtable and AGM	E2 – Graduate Studies Roundtable and AGM	E3 – Records & Systems Roundtable and AGM	E4 – Scholarships & Awards Roundtable and AGM	E5 – Liaison Roundtable and AGM	E6 – Academic Advising Roundtable	
5:00PM – 6:00PM	Reception – hosted by OUAC and the AMS Team						
Thursday, February 16, 2017							
TIME	Leadership & Research	Student Support & Services	Dive In	Innovate	Food for Thought	The Digital Age	Vendor Sessions
7:30AM – 8:45AM	Breakfast						
7:50AM – 8:45AM	OURA Annual General Meeting						
9:00AM - 10:10AM	Morning Remarks and PLENARY SESSION II: Sheldon Levy, Deputy Minister, MAESD						
10:10AM - 10:40AM	EXHIBITS OPEN/Refreshments						
BLOCK F (35 min) 10:45AM – 11:20AM	F1 – Leader Series: Prove It! How to Use Research to Support Policy and Process Proposals (R. Darling, U of Waterloo)	F2 – Ask Not What the SAT Can Do for You; Ask What Questions You Have About the New SAT (M. Klein, U of Waterloo)	F3 – Admissions Adjudication: From Paper to Digitization - Lessons Learned (A. Tse Soriano, A. Wilson, H. Moore, York U)	F4 - CIS: U of Toronto’s New Course Information System (G. Lindo, U of Toronto)	F5 – Message Received! Your Role in Effective Communications (E. Kuchta, E. Polla, Ryerson U)	F6 – Launch Your Own Social Media Ambassador Program (A. Roberts, U of Guelph)	
BLOCK G (60 min) 11:30AM – 12:30PM	G1 – Supporting Next Generation Credentialing Activities for Student Success and Transfer (J. Duklas, Duklas Cornerstone Consulting & J. Bridge, Brock U (retired))	G2 – Ryerson’s Service Hub: An Innovative and Integrated Approach to Student Service (R. Parr & K. Goodchild, Ryerson U)	G3 – Alternative Academic Credential Assessment for Refugees in Canada (B. Tavartkiladze & S. Al-Shaikhly, WES)	G4 – Financial Literacy (M. Vranas, Financial Consumer Agency of Canada (FCAC))	G5 – Engaging Audiences Using Interactive Polls (M. Gold & S. Cianfarani, York U)	G6 –Space Management: What Happens After the Final Timetable? (C. Doolittle, McMaster U)	

12:30PM – 1:50PM	AWARDS LUNCHEON						
BLOCK H (60 min) 2:00PM – 3:00PM	H1 – A Tale of Three Departmental Reorganizations (C. Hack, Ryerson U, R. Darling, U of Waterloo, J. Casey, WLU)	H2 – Private Schools in Ontario (M. Rethazi, Ministry of Education)	H3 – (Repeat of A6) Facebook Live: Engaging in 2017 (C. Hern, Western U)	H4 – Examining Examinations and Student Experience (M. Green, Ryerson U)	H5 – What to Expect When the Ontario Ombudsman Calls (S. Haslam & W. Ray, Office of ON Ombudsman)	H6 – (Repeat of B6) Teaching Students to be in Control of their Digital Identity (A. Roberts, U of Guelph)	H7 – Vendor Session: Campus Scheduling at Ontario Universities (INFOSILEM)
3:00PM – 3:30PM	EXHIBITS/Refreshments						
BLOCK J (60 min) 3:30PM – 4:30PM	J1 – Project Management for the Non-Project Manager (R. Parr, Ryerson U)	J2 – How to Give Students (Almost) Everything They Want in a Campus Visit (A. Santi & J. Jones, U of Waterloo)	J3 – Scholarships & Awards Roundtable	J4 – Delivering an Innovative Approach to Academic Advisement (L. Santosuosso & J. Birch, McMaster U)	J5 – The Nuts and Bolts of 101 Admissions: Roundtable (E. Dubelt, U of Toronto)	J6 – Enrolment Services and IT – A Match Made in Heaven (N. Martins & S. Pepper, WLU)	
4:30PM – 5:30PM	RECEPTION and prize draws in EXHIBIT AREA						
Friday, February 17, 2017							
TIME	Leadership & Research	Student Support & Services	Dive In	Innovate	Food for Thought	Special Topics	
7:30AM – 8:45AM 8:50AM - 10:00AM	Breakfast Morning Remarks and PLENARY SESSION III: Supporting LGBTQ Youth and Their Allies – Dr. Spencer J. Harrison, OCAD University						
BLOCK K (35 min) 10:10AM – 10:45AM	K1 – (Repeat of A1) Leader Series: COU, OURA, OUCA & More (C. Hack & M. Modeski, Ryerson U)	K2 – Putting the Pieces of ACE@UTM Together: Growing Pains and Evolution of a Student Recruitment/Retention Initiative (L. Neebar, UTM)	K3 – (Repeat of F5) Message Received! Your Role in Effective Communications (E. Kuchta & E. Polla, Ryerson)	K4 – One Stop Shops: The Evolution of Service Laurier and Trent's Registrar's Services– Part I (N. Martins, WLU & C. Rooney, Trent U)	K5 – (Repeat of A5) Name and Legal Status at University of Toronto (J. Minichini, U of Toronto & N. Neebar, UTM)	K6 – Having Tough Conversations: How to Help Prospective and Newly-Admitted Students Deal with Difficult Situations – Part I (O. Fihol, R. Kanga Fonseca, A. Carter, J. Duggan, UTM)	
10:45AM – 11:00AM	Refreshments available as you move to next session rooms.						
BLOCK L (60 min) 11:00AM – 12:00PM	L1 – The <i>In Their Shoes</i> Project: Chapter 3: Organic Chemistry and Empathy (H. Lane Vetere, Ryerson U)	L2 – (Repeat of B2) From the Registrar's Office to the Front Line: Collaborating with Academic Advising to Improve Student Success (M. Buddle, & T. Fridgen, Trent U)	L3 – CEGEP: More than an R Score (J. Pocock, J. Rodrigues, U of Waterloo, S. Ahmed, U of Toronto Scarborough)	L4 – One Stop Shops: The Evolution of Service Laurier and Trent's Registrar's Services – Part II (Roundtable) (N. Martins, WLU & C. Rooney, Trent U)	L5 – The Six-Month Orientation: Why, Who and How (S. Sekel, Brock U)	L6 – Having Tough Conversations: How to Help Prospective and Newly-Admitted Students Deal with Difficult Situations– Part II: (O. Fihol, R. Kanga Fonseca, A. Carter, J. Duggan, UTM)	