

OURA 2018: *Collaborating in Changing Times* – PROGRAM OUTLINE

Wednesday, February 14, 2018

| TIME | LEAD ON! | COMMUNICATE | COLLABORATE | INNOVATE | FOOD FOR THOUGHT | CHANGES OF SELF | VENDOR |
|---|--|---|--|--|---|--|--------|
| 7:30AM– 8:45AM Salon CD | BREAKFAST | | | | | | |
| 8:50AM – 10:00AM Salon CD | OPENING REMARKS – Tracy Al-idrissi, OURA President PLENARY SESSION I – ENGAGING STUDENTS AND UNDERSTANDING THEIR WORLD – Blake Fly | | | | | | |
| 10:00AM – 10:20AM | Refreshments/networking and move to breakout session rooms | | | | | | |
| BLOCK A (50 minutes) 10:20AM – 11:10AM | A1 – Flooding the System: New Program Development and Program Repackaging in a time of Competition for New Enrolments (Joe Stokes, UOIT, Alain Malette, U of Ottawa) | A2 – The 3-Minute Thesis: Helping Students Articulate What They Do (Marta Bailey, Angela Rooke, U of Waterloo) | A3 – Breaking Down the Barriers through an Inter-Faculty Social and Learning Network (Estelle Oliva-Fisher, Cori Hanson, U of T) | A4 – Revisiting Electronic Letters (Mwinchande Chande, Tania Melnyk, Brock U) | A5 – Invigilator Training: Now Online (Michelle Green, Andrew Ridgley, Sarah Weisbrod, Ryerson) | A6 – Speed Networking (Lionel Walsh, U of Windsor) | |
| BLOCK B (60 minutes) 11:25AM – 12:25PM | B1 – Thank University (Blake Fly) | B2 – Private Schools in Ontario (Michael Rethazi, Christine Riedel, Ministry of Education) | B3 – Graduate Studies Roundtable I: Admissions/Recruitment, Student Life & Advising | B4 – Help! I Have No Money Left in My Meal Plan! Resources and Tools to Help Staff Help Students Manage Their Money More Effectively (Kevin Maynard, CFEE) | B5 – Goodbye Customizations (Sarah Wong, WLU) | B6 – How to Make Your Quality Innovation Footprint (Monique McKinnon, Energetic Evolution) | |
| 12:25 pm – 1:25 pm Salon CD | LUNCH and networking with colleagues | | | | | | |
| BLOCK C (60 minutes) 1:25PM – 2:25PM | C1 – Immigration Advising, Legal Status and Records: What Every Student Advisor Needs to Know (Cristina Puha, Neil Neebar, UTM) | C2 – Reducing the Noise! Collaborative, Cohesive and Strategic Communications to Current Students (Laura Purdy, UOIT) | C3 – Examinations Roundtable (Michelle Green, Ryerson) | C4 – Re-visioning Graduate Student Funding (Mario Verrilli, Almey Tse Soriano, Juan Arangote, York) | C5 – Can I Ask You a Question? Ryerson's Internal Knowledge Base as a Multi-Purpose Resource for Staff Training and Registrarial Information Distribution (Carly Basian, Kereen Allison, Ryerson) | C6 – Mindfulness (Wendy Stanyon, UOIT) | |

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| 2:25 PM – 2:45 PM | Refreshments available as you move to breakout session rooms | | | | | | |
| BLOCK D (60 minutes) 2:45PM – 3:45PM | D1 – Developing and Facilitating an Academic Advising Training Program (Paul Sileika, Ryerson) | D2 – How to Cultivate Trust and Grow Commitment (Monique MacKinnon, Energetic Evolution) | D3 – Cultivating Collaboration: A Staff Initiated X- Learning Project (Carol Altilia, Helen Lee, York U) | D4 – Course Enrolment Made Easy: How Course Match Optimizes Both Student and Faculty Satisfaction (Nicola Woods, Matt Boulos, Rotman School, U of Toronto) | D5 – CEGEP 101: Best Practices (Julie Pocock, Janet Rodrigues, U of Waterloo, Patrice Lemieux, CEGEP John Abbott College) | D6 – The Journey of a Self- Professed Successful Student Searching for Success in Life (Carla Tucker, Nipissing U) | |
| 3:45PM – 4:00PM | Refreshments available as you move to breakout session rooms | | | | | | |
| BLOCK E (60 minutes) Roundtables and AGMS 4:00PM – 5:00PM | E1 – Admissions Roundtable and AGM | E2 – Graduate Studies Roundtable and AGM | E3 – Records & Systems Roundtable and AGM | E4 – Student Finance Roundtable and AGM | E5 – Recruitment Roundtable and AGM | E6 – Academic Advising Roundtable | |
| Thursday, February 15, 2018 | | | | | | | |
| TIME | LEAD ON! | COMMUNICATE | COLLABORATE | INNOVATE | FOOD FOR THOUGHT | CHANGES OF SELF | VENDOR |
| 7:30AM – 8:45AM | Breakfast | | | | | | |
| 8:00AM – 9:00AM | OURA Annual General Meeting | | | | | | |
| 9:10AM - 10:15AM | Morning Remarks and Plenary Session II: Personal Productivity Matters – Adriana Girdler | | | | | | |
| BLOCK F (60 min) 10:55AM – 11:55AM | F1 – Ontario Ombudsman's Oversight of Universities (Wendy Ray, Sue Haslam, Office of Ontario Ombudsman) | F2 – Net Tuition Billing Pilot Panel Discussion | F3 – Bad Case of Gastritis: Easing Student Anxiety (Kerry Morrison, UOIT) | F4 – An Overview of Education in Thailand and Vietnam (Aditi Kadakia, World Education Services) | F5 – Delivering Accommodated Tests and Exams (Lucy Bellissimo, York) | F6 – Pitching Your Ideas (Soeun Outh, Kareem Rahaman, Ryerson) | F7 - Vendor Session: Diversify and Strengthen International Student Admissions with Cambridge English Qualifications |
| 10:15AM – 10:55AM | EXHIBITS OPEN/Refreshments/NETWORKING | | | | | | |
| 12:00PM – 1:20PM | AWARDS LUNCHEON | | | | | | |
| BLOCK G (60 min) | G1 – | G2 – | G3 – Repeat of D1 | G4 – | G5 – | G6 – | |

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| 1:30PM – 2:30PM | It's in the Mail – Net Estimate Letter (Lindsay DeClou, MAESD) | Challenges Along the Way: Building the U of Toronto's Course Information System (Julian Weinrib, Gerald Lindo, U of Toronto) | Developing and Facilitating an Academic Advising Training Program (Paul Sileika, Ryerson) | Project CONNECT: Enhancing Service Excellence in the Registrar's Office (Lori Russell, Susan Allward, UOIT) | Old Questions and New Answers about Institutional Recognition: International Admissions Case Studies (Victorina Baxan, U of Toronto) | Team Building Through Creative Play (Lionel Walsh, U of Windsor) | |
| 2:30PM – 3:05PM | EXHIBITS/Refreshments/NETWORKING | | | | | | |
| BLOCK H (60 min) 3:10PM – 4:10PM | H1 – Tour Ryerson's Service Hub (Kevin Goodchild, Ryerson) | H2 – The Evolution of Academic Scheduling at Trent U (Heather Crowley, Kelly Zatorski, Trent U) | H3 – How Machine-Learning Will Change the Admissions and Enrolment Landscape (Emilie Cushman, KIRA Talent) | H4 – Dollars and Sense: Laurier's Response to Financial Literacy (Luke Jeffery, Necia Martins, WLU) | H5 – Fraudulent Activity Trends in the Study Permits Program (Albert Tang, CBSA) | H6 – Staying Clear of a Stress Mess: How to Build Resiliency in Your Approach (Renu Kanga-Fonseca, Andrea Carter, UTM) | |
| 4:10PM – 5:15PM | FINAL EXHIBIT PERIOD/RECEPTION/PRIZE DRAWS | | | | | | |
| Friday, February 16, 2018 | | | | | | | |
| TIME | LEAD ON! | COMMUNICATE | COLLABORATE | INNOVATE | FOOD FOR THOUGHT | CHANGES OF SELF | VENDOR |
| 7:30AM – 8:45AM 8:50AM – 9:55AM | Breakfast MORNING REMARKS and PLENARY SESSION III – The Fourth Industrial Revolution, the Age of Augmentation and Why Canada Needs to Double Down on Postsecondary Education – Dwayne Matthews | | | | | | |
| BLOCK J (40 min) 10:10AM – 10:50AM | J1 – How to Use Data to Increase efficiency: A Student-Driven Online Approach (Jennifer Moore, Christine Liew, Linda Pinto, Trent U) | J2 – You Talking to Me? (John Popham, Andy Moonsammy, McMaster) | J3 – Summer OSAP (Mohammed Rawoof Shaik, Michael Kwan, U of Toronto) | J4 – Safety Abroad: Innovation in Student Travel Support Services (Evan Moir, U of Toronto) | J5 – Graduate Studies Roundtable II: Funding, Scholarships & Financial Aid | J6 – 101 Admissions Roundtable (Erika Danziger, Ryerson, Ellen Dubelt, U of Toronto) | |
| BLOCK K (60 min) 11:00AM – 12:00PM | K1 – Women in Leadership: Advancing at High Speeds in Higher Education (Soeun Outh, Marisa Modeski, Ryerson, Sasha Trivett, Trent U) | K2 – A Revised Approach to the Language of Student Communication (Anik Powell, Ryerson) | K3 – English Language Learners: Unequipped or Underestimated? (Loretta Neebar, UTM) | K4 – Undergraduate Non-OSS Roundtable: Trends and Topics (Rosemary Guido, Lynda Onorati, U of T) | LK – ARUCC Groningen and Student Mobility: Crossing the Digital Divide (Joanne Duklas, Duklas Cornerstone Consulting, Charmaine Hack, Ryerson) | K6 – The Art and Science of Collaboration (Dayana Kibilds, Western) | |

