

# OURA 2018: *Collaborating in Changing Times* – PROGRAM OUTLINE

Wednesday, February 14, 2018

TIME	LEAD ON!	COMMUNICATE	COLLABORATE	INNOVATE	FOOD FOR THOUGHT	CHANGES OF SELF	VENDOR
7:30AM– 8:45AM Salon CD	BREAKFAST						
8:50AM – 10:00AM Salon CD	<b>OPENING REMARKS</b> – Tracy Al-idrissi, OURA President <b>PLENARY SESSION I – ENGAGING STUDENTS AND UNDERSTANDING THEIR WORLD</b> – Blake Fly						
10:00AM – 10:20AM	Refreshments/networking and move to breakout session rooms						
BLOCK A (50 minutes) 10:20AM – 11:10AM	A1 – Flooding the System: New Program Development and Program Repackaging in a time of Competition for New Enrolments (Joe Stokes, UOIT, Alain Malette, U of Ottawa)	A2 – The 3-Minute Thesis: Helping Students Articulate What They Do (Marta Bailey, Angela Rooke, U of Waterloo)	A3 – Breaking Down the Barriers through an Inter-Faculty Social and Learning Network (Estelle Oliva-Fisher, Cori Hanson, U of T)	A4 – Revisiting Electronic Letters (Mwinchande Chande, Tania Melnyk, Brock U)	A5 – Invigilator Training: Now Online (Michelle Green, Sarah Weisbrod, Ryerson)	A6 – Speed Networking (Lionel Walsh, U of Windsor)	
BLOCK B (60 minutes) 11:25AM – 12:25PM	B1 – Thank University (Blake Fly)	B2 – Private Schools in Ontario (Michael Rethazi, Christine Riedel, Ministry of Education)	B3 – Graduate Studies Roundtable I: Admissions/Recruitment, Student Life & Advising	B4 – Help! I Have No Money Left in My Meal Plan! Resources and Tools to Help Staff Help Students Manage Their Money More Effectively (Kevin Maynard, CFEE)	B5 – Goodbye Customizations (Sarah Wong, Marilyn Watson, WLU)	B6 – How to Make Your Quality Innovation Footprint (Monique McKinnon, Energetic Evolution)	
12:25 pm – 1:25 pm Salon CD	LUNCH and networking with colleagues						
BLOCK C (60 minutes) 1:25PM – 2:25PM	C1 – Immigration Advising, Legal Status and Records: What Every Student Advisor Needs to Know (Cristina Puha, Neil Neebar, UTM)	C2 – Reducing the Noise! Collaborative, Cohesive and Strategic Communications to Current Students (Laura Purdy, UOIT)	C3 – Examinations Roundtable (Michelle Green, Ryerson)	C4 – Re-visioning Graduate Student Funding (Mario Verrilli, Almey Tse Soriano, Juan Arangote, York)	C5 – Can I Ask You a Question? Ryerson's Internal Knowledge Base as a Multi-Purpose Resource for Staff Training and Registrarial Information Distribution (Carly Basian, Kereen Allison, Ryerson)	C6 – Mindfulness (Wendy Stanyon, UOIT)	

2:25 PM – 2:45 PM	Refreshments available as you move to breakout session rooms						
BLOCK D (60 minutes) 2:45PM – 3:45PM	D1 – Developing and Facilitating an Academic Advising Training Program (Paul Sileika, Ryerson)	D2 – How to Cultivate Trust and Grow Commitment (Monique MacKinnon, Energetic Evolution)	D3 – Cultivating Collaboration: A Staff Initiated X- Learning Project (Carol Altilia, Helen Lee, York U)	D4 – Course Enrolment Made Easy: How Course Match Optimizes Both Student and Faculty Satisfaction (Nicola Woods, Matt Boulos, Rotman School, U of Toronto)	D5 – CEGEP: Building Bridges (Julie Pocock, Janet Rodrigues, U of Waterloo, Patrice Lemieux, CEGEP John Abbott College)	D6 – The Journey of a Self- Professed Successful Student Searching for Success in Life (Carla Tucker, Nipissing U)	
3:45PM – 4:00PM	Refreshments available as you move to breakout session rooms						
BLOCK E (60 minutes) Roundtables and AGMS 4:00PM – 5:00PM	E1 – Admissions Roundtable and AGM	E2 – Graduate Studies Roundtable and AGM	E3 – Records & Systems Roundtable and AGM	E4 – Student Finance Roundtable and AGM	E5 – Recruitment Roundtable and AGM	E6 – Academic Advising Roundtable	
Thursday, February 15, 2018							
TIME	LEAD ON!	COMMUNICATE	COLLABORATE	INNOVATE	FOOD FOR THOUGHT	CHANGES OF SELF	VENDOR
7:30AM – 8:45AM	Breakfast						
8:00AM – 9:00AM	OURA Annual General Meeting						
9:10AM - 10:15AM	<b>Morning Remarks and Plenary Session II: Personal Productivity Matters – Adriana Girdler</b>						
BLOCK F (60 min) 10:55AM – 11:55AM	F1 – Ontario Ombudsman's Oversight of Universities (Wendy Ray, Sue Haslam, Office of Ontario Ombudsman)	F2 – Net Tuition Billing Pilot Panel Discussion	F3 – Bad Case of Gastritis: Student Exam Anxiety and Centralized Exam Deferment (Kerry Morrison, UOIT)	F4 – An Overview of Education in Thailand and Vietnam (Aditi Kadakia, World Education Services)	F5 – Delivering Accommodated Tests and Exams (Lucy Bellissimo, York)	F6 – Pitching Your Ideas (Soeun Outh, Kareem Rahaman, Ryerson)	<b>F7 - Vendor Session:</b> Diversify and Strengthen International Student Admissions with Cambridge English Qualifications (Maureen Moore, Cambridge English)
10:15AM – 10:55AM	<b>EXHIBITS OPEN/Refreshments/NETWORKING</b>						
12:00PM – 1:20PM	AWARDS LUNCHEON						
BLOCK G (60 min) 1:30PM – 2:30PM	G1 – It's in the Mail – Net	G2 – Challenges Along the	G3 – Repeat of D1 Developing and	G4 – Project CONNECT:	G5 – Old Questions and New	G6 – Team Building Through	

	Estimate Letter (Lindsay DeClou, MAESD)	Way: Building the U of Toronto's Course Information System (Julian Weinrib, Gerald Lindo, U of Toronto)	Facilitating an Academic Advising Training Program (Paul Sileika, Ryerson)	Enhancing Service Excellence in the Registrar's Office (Lori Russell, Susan Allward, UOIT)	Answers about Institutional Recognition: International Admissions Case Studies (Victorina Baxan, U of Toronto)	Creative Play (Lionel Walsh, U of Windsor)	
2:30PM – 3:05PM	EXHIBITS/Refreshments/NETWORKING						
BLOCK H (60 min) 3:10PM – 4:10PM	H1 – Tour Ryerson's Service Hub (Kevin Goodchild, Ryerson)	H2 – The Evolution of Academic Scheduling at Trent U (Heather Crowley, Trent U)	H3 – How Machine Learning Will Change the Admissions and Enrolment Landscape (Emilie Cushman, Kira Talent)	H4 – Dollars and Sense: Laurier's Response to Financial Literacy (Luke Jeffery, Necia Martins, WLU)	H5 – Academic Application Fraud in the Context of the Immigration and Refugee Protection Act (Albert Tang, CBSA)	H6 – Staying Clear of a Stress Mess: How to Build Resiliency in Your Approach (Renu Kanga-Fonseca, Andrea Carter, UTM)	
4:10PM – 5:15PM	FINAL EXHIBIT PERIOD/RECEPTION/PRIZE DRAWS						
Friday, February 16, 2018							
TIME	LEAD ON!	COMMUNICATE	COLLABORATE	INNOVATE	FOOD FOR THOUGHT	CHANGES OF SELF	VENDOR
7:30AM – 8:45AM 8:50AM – 9:55AM	Breakfast <b>MORNING REMARKS and PLENARY SESSION III – The Fourth Industrial Revolution, the Age of Augmentation and Why Canada Needs to Double Down on Postsecondary Education – Dwayne Matthews</b>						
BLOCK J (40 min) 10:10AM – 10:50AM	J1 – How to Use Data to Increase efficiency: A Student-Driven Online Approach (Jennifer Moore, Christine Liew, Linda Pinto, Trent U)	J2 – You Talking to Me? (Leah Rosenthal, McMaster U)	J3 – Summer OSAP (Mohammed Rawoof Shaik, Michael Kwan, U of Toronto)	J4 – Safety Abroad: Innovation in Student Travel Support Services (Evan Moir, U of Toronto)	J5 – Graduate Studies Roundtable II: Funding, Scholarships & Financial Aid	J6 – 101 Admissions Roundtable (Erika Danziger, Ryerson, Ellen Dubelt, U of Toronto)	
BLOCK K (60 min) 11:00AM – 12:00PM	K1 – Women in Leadership: Advancing at High Speeds in Higher Education (Soeun Outh, Marisa Modeski, Ryerson, Sasha Trivett, Trent U)	K2 – A Revised Approach to the Language of Student Communication (Anik Powell, Ryerson)	K3 – English Language Learners: Unequipped or Underestimated? (Loretta Neebar, UTM)	K4 – Undergraduate Non-OSS Roundtable: Trends and Topics (Rosemary Guido, Lynda Onorati, U of T)	K5 – ARUCC Groningen and Student Mobility: Crossing the Digital Divide (Joanne Duklas, Duklas Cornerstone Consulting, Charmaine Hack, Ryerson)	K6 – The Art and Science of Collaboration (Dayana Kibilds, Western)	